

# S.J. ABED General Enterprises LTD Abu Dhabi - UAE

Catering, Facilities Management Services & Turnkey Solution

## ( S.J.A )

### COMPANY PROFILE



Since 1976

(47 Years Of Excellence\*)

U.A.E. | OMAN | IRAQ | K.S.A. | NIGERIA

# OUR HISTORY

S.J. Abed General Enterprises LTD Abu Dhabi UAE is an ADNOC offshore and onshore approved catering and facility management company and is part of the S.J. Abed Group, an ISO Certified international organization specializing in several operations that include industrial catering services, laundry, housekeeping, janitorial, maintenance and facility management, food producers, provision of permanent / temporary camp for contractors staff, supplier of kitchen, bakery equipment including maintenance and supply of relevant spare parts. We have an accumulated experience of over 43 years, allowing us to provide these services with excellence and quality standards that will far exceed our clients' expectations.

## COMPANY HISTORY

Our roots go back to 1976 when S. J. Abed Group was first established in Africa and immediately began providing our specialized services. In 1986, the demand for our services saw a substantial increase which led us to expand our operations to Lagos, Nigeria providing industrial catering services to several organizations that are located remotely. The Word quickly spread around by 1991 and we initiated our catering and housekeeping services for swamp, on-shore and off-shore companies in Delta Niger. S.J. Abed now provides these to several well-known oil & gas conglomerates around the world. We later on started our group company in Oman under the name of S. J. Abed & Al Sulaimi Catering Group LLC. S. J. Abed General Services were later established in Iraq during the most hostile times; all our operations are well-established and functioning successfully till present. As of June 2019, we started our company in Abu Dhabi, United Arab Emirates under the name of S. J. Abed General Enterprises. The company established its base in Abu Dhabi to cater to organizations ranging from those operating remotely in the oil and gas sector to -5star hotels. S.J. Abed is home to a professional team that will carry out their duties with due diligence while adhering to our high standards of quality, safety and hygiene.

**A busy and a successful market such as the UAE, deserves only the best and the highest quality of services.**



S. J Abed General Enterprises, Abu Dhabi, UAE was added to our geographical coverage supported by our group global resources including 3,500 of highly trained professional personnel growing each year.

**Our current presence covers the following:**

- **African Continent (Nigeria, Angola, Ghana, Ivory Coast)**
- **Asian Continent (Abu Dhabi ,Oman, Lebanon, Iraq ,Saudi Arabia)**

***We cater to you with excellence, quality and professionalism.***

## OUR ACHIEVEMENTS

We at S.J. Abed have proudly obtained the following certificates through sheer hard work and dedication. We are ISO certified by TUV Middle East and we have the following certificates:

- **2018- 22000.**
- **2015-9001.**
- **2015-14001.**
- **2018-45001.**
- **ICV Certified ( Value 54.90% )**

### S.J Abed is registered in the following ADNOC

- NMDC Abu Dhabi
- NPCC Abu Dhabi
- KBR Abu Dhabi
- Technimont
- Saipem S.P.A
- Technip Fmc
- Fluor Corporation
- Adyard Abu Dhabi L.L.C.
- Oil Tech Oil & Gas Services L.L.C.
- Abu Dhabi Airport
- Kizad Group
- Safeen Group
- Zakher Marine International
- ALDAR Group
- Zayed Foundation
- Khalifa bin zayed Foundation
- Emirates red crescent authority
- Zayed University
- United Arab Emirates Presidential Court
- Emirates nuclear energy corporation
- Abu Dhabi Chamber of Commerce & Industry
- Manafeth Abu Dhabi
- Masdar Mubadala
- Mubadala
- Bayanat
- Musanda
- SEHA
- EAG Yas Holding
- YAS Holding

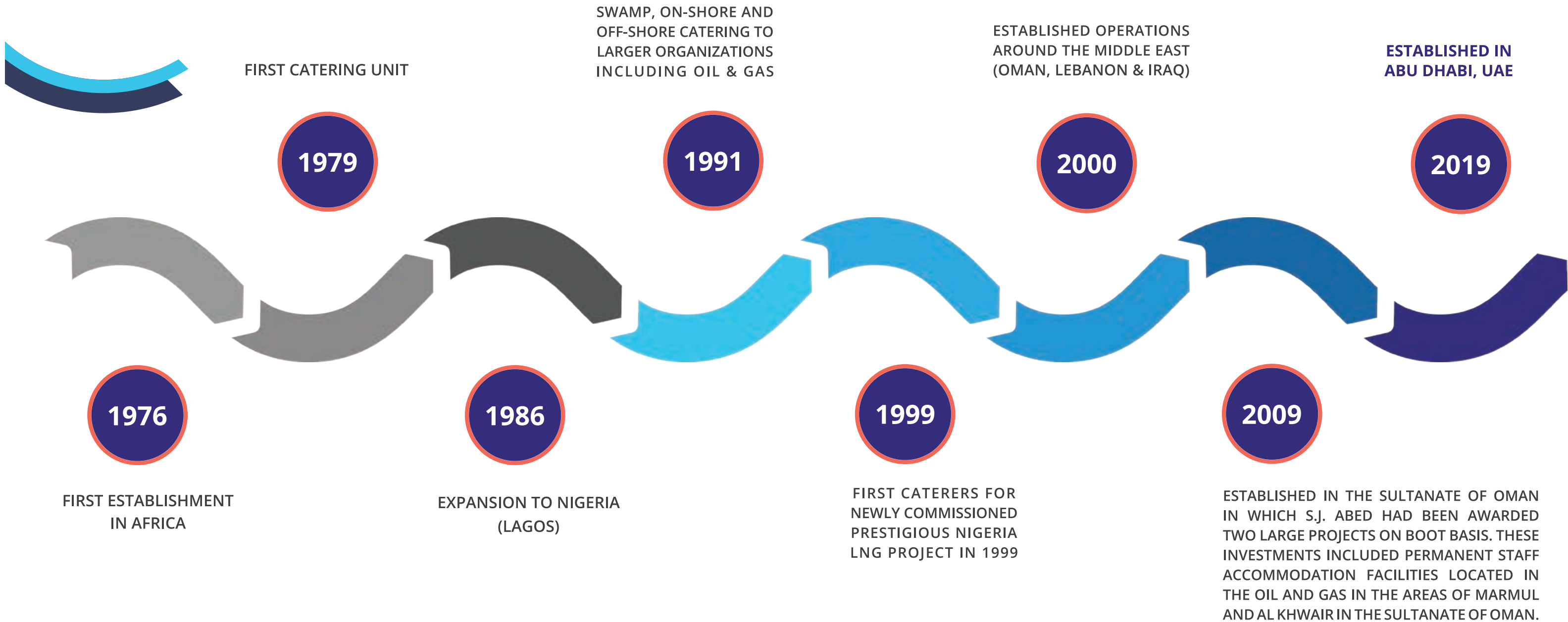
### Department of Government Support

- Ministry of Interior
- Abu Dhabi Police
- CICPA
- Ministry of defense
- Ministry of finance
- Department of finance Abu Dhabi
- National emergency and crisis and
- disasters management authority

**ADNOC approved on-shore and off-shore for camp catering services under registration number 10024171**  
**280010 camp catering onshore services**  
**280020 camp catering offshore services**



GROUP GROWTH







## OUR MISSION



To provide the highest level of client support and deliver excellent value services with innovation and creativity. We strive to maintain a Growing Organization to exceed the expectations of all the stakeholders.

## OUR VISION



To build an outstanding reputation of our excellence, professionalism through providing the best in quality catering services. Through continuous improvement, innovation and uniqueness, we aim to be the primary provider of our services.



## OUR VALUES



### Long Lasting Relationships

Cultivating long term profitable relationships enables value-added satisfaction to our Customers, Partners, Employees, Suppliers & Financial Institutions

### Investing in our workforce

Ensuring the Knowledge, Skills/motivation levels of our people to offer personal growth and security to all employees while encouraging participation in decision making, individual responsibility and accountability

### Honesty & Integrity

Conducting all our business with integrity, in a manner that is honest and fair to gain credibility and trust amongst our customers

### Corporate Responsibility

Showing responsibility by conducting all activities in a safe and responsible manner by protecting the well-being of individuals, the community and the environment

### Always improving and developing

Constantly enhancing our equipment and systems by embracing technology and benchmarking the world`s best practice



“We don’t just stop at providing an optimal experience, we also aim to constantly grow and expand

“We adheres to strict QA / QC policies that befit the image and standards of the Unites Arab Emirates



## CHAIRMAN MESSAGE

It is with great pleasure that I welcome you to S.J. Abed,

S.J. Abed was established in the African continent in 1976, and from one base of operations, we eventually established several units over the continent. We had a strong start offering a variety of catering, housekeeping and facility management services leading to a growing demand for what we offer.

Over the years S.J. Abed has garnered a well-deserved reputation and added to its portfolio a list of prestigious clients that we are proudly catering to. These include worldwide companies in the Oil & Gas sector, all of which operate mostly off-shore and remote areas as well as other commercial sectors such as hotels and on-shore operations. With hard work and dedication, we are able to maintain a high level of service in order to be a reliable source of high-quality catering, housekeeping and facility management & maintenance services.

For the past 43 years we expanded our coverage from Africa to several key locations around The Middle East. Our latest initiation in Abu Dhabi is the first step towards further expansion and plans that we are working hard to achieve.

S.J. Abed adhere to strict QA / QC policies that befit the image and standards of the United Arab Emirates, HSE is always our priority.

This has allowed us to achieve vital certificates to prove our dedication, those being the HACCP and several ISO accreditations.

Our hardworking team follows our vision as their guiding principle and ensures we never falter in delivering a high standard of catering services around the region. We will always go the extra mile to ensure our clients are satisfied.



## WHY S.J. ABED?

At S.J. Abed, we strive to deliver a level of service that exceeds the expectations of our clients. Be it a catering service, or full accommodation management, we emphasize a great focus on treating all our clients, employees, partners and anyone we come across, with a friendly and knowledgeable manner to ensure you're in good hands. When working with contractors and clients, you'll find that our services aim to build a lifestyle transforming work environments into vibrant communities.

## EXPERIENCE

With operations taking place for more than 40 years and being part of a large international group, we have solid knowledge and applied experience in what we do. Therefore, S.J. Abed can assure its clients that they're dealing with professionals and our experience will allow them to have their minds remain at ease. Our seasoned veterans are sure to prove their knowledge and experience.



“

*Your source of reliable and  
high quality service*





## HIGHEST HYGIENE STANDARDS

All our staff members have been trained on the highest standards of maintaining and exceeding the required hygiene levels. To that end, we always employ the latest in equipment and well-maintained gadgets. Additionally, proper regard is given to the protection and conservation of the environment. Every member of our staff is expected to comply with the company's HSE policy and ensures that the standard of the environment is unharmed. We also extend this precedent and personal hygiene is maintained amongst the catering staff in all locations and at all times.

## SMOOTH OPERATIONS

S.J. Abed will be sure to provide you a great sense of mind-peace as you leave the hassle of catering, laundry, management and maintenance to us while you worry about your main tasks at hand. Our operations provide concept and design for a cost-effective quality solution to meet the ever-increasing demand for safer and healthier workforce accommodations.

## QUALITY

Our main focus is on the quality of the services provided. We are recognized for our efforts through several achievements that we've obtained such as multiple ISO certifications and HACCP. We practice the highest standards of HSE and QA/QC procedures.





## SERVICES

S.J. Abed provides catering services for remote sites off-shore and on-shore, Housekeeping, Facility Management Maintenance, and other services such as food production. Over the years we have worked with organizations from several sectors and different geographical locations. We aim to provide our services to offer companies a reliable source of resting their minds at ease as they leave any matters not related directly to their business to us. Our proficient services allow us to raise the living conditions related to occupational health, safety, higher hygiene, comfort, convenience, leisure and overall the wellbeing of all the contractors, irrespective of nationality or designation. We have attained over 40 years of experience in catering services related to oil and gas onshore and offshore as well as international excellence of catering, housekeeping, laundry, pest control, front office services, facility management and operation.

## HOUSEKEEPING & LAUNDRY

We provide the necessary housekeeping services for commercial organizations such as hotels or any other organization that offers accommodation to their workforce.

From spilled coffee to large-scale cleaning, our housekeeping services are well-suited for a company that operate off-shore which require:

- Regular cleaning (Dusting, vacuuming, mopping)
- Laundry
- Rubbish Disposal
- Window / Glass cleaning
- Deep cleaning of facilities

Overseeing of the laundry and cleaning needs of a large accommodation setup can be a daunting and time-consuming task, but is quite vital in order to maintain a healthy and a positive environment for the staff. We go over the tiniest of details to ensure all rooms are furnished with high-quality bathing towels, %100 cotton sheets, high-quality pillows, blankets and Orthopaedic fire-retardant mattresses. Therefore, you can guarantee that S. J. Abed is here to ensure this positivity in a fully systematic manner and with fully experienced staff.

***By handing over the responsibilities of housekeeping to S.J. Abed, you'll be able to dedicate your time to your company's main task***



## INDUSTRIAL CATERING

With over 43 years of experience in providing catering services, S.J. Abed excels in this domain and gives companies access to high-quality commercial catering with a focus on ensuring the locations we work on have optimal and full functional catering. Catering is one of the services we began offering 40 years ago, and our own unit was established in 1979 in Africa. We now bring you this service right here to the United Arab Emirates.

We are pioneers in providing catering services to remote operations with difficult access to the mainland and harsh environments. Such industries include the Oil & Gas sector which we already specialize in providing this service to. Not only is this a necessity due to lack of access to such sources, but it also important in ensuring a well-functional work environment to keep the high spirits; we work with several high profile clients such as Chevron, Shell, Petrofac Petroleum development of Oman.

S.J. Abed will provide you with a unique catering experience, comparable to that of a hotel or a resort-style where we pay extra attention to quality and professionalism. Regardless of the workforce size, you can rely on us to handle a timely schedule of high-quality meals preparations and serving with all the food cooked by proficient staff using high-grade equipment and heavy attention to detail.

Our catering services are also inclusive of us bringing our own equipment, whether they're equipment for storing, processing or cooking. All our equipment is regularly inspected for hygiene and with a proper maintenance schedule.



S.J. ABED GENERAL ENTERPRISES LTD

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# OUR FACILITIES





# FACILITY MANAGEMENT & OPERATION

Maintaining your facility and worrying about secondary operational details can be tiresome and time-consuming. Therefore, S.J. Abed exists to take that load off your shoulders. We're experienced in offering efficient and effective facility solutions ranging from basic operational activities to provisioning more intricate ones as such maintenance and pest control, S.J. Abed provides it all.



## OPERATIONAL ACTIVITIES

Our Facility management department will handle day-to-day secondary tasks that are not related to the direct production of your products and services. Several secondary factors may hamper your productivity such as air conditioning, storage when needed, phones, connectivity and others. Therefore, S.J. Abed will offer to manage activities while you focus on your main tasks at hand.



## MAINTENANCE

Along with regular inspections and equipment maintenance, S.J. Abed specializes in maintaining catering equipment. We can offer a maintenance schedule to your various catering, bakery and kitchen related equipment. If you're catering is done in-house, leave the headache of maintaining these equipment to us and you'll be ensured longevity and reliable performance.



## PEST CONTROL

As a procedure that we carry out internally to ensure maximum hygiene and safety of our consumed products, we can offer the same to our clients for their facilities along with disinfection. Pest Control is also a very essential part of building maintenance and should be carried out regularly.



## JANITORIAL SERVICES

Our janitorial services are suitable for those looking for a more commercial type of cleaning when compared to housekeeping for facilities and accommodations.



## SAFETY AND SECURITY

S.J. Abed ensures your facility is properly equipped against all hazards such as fire-safety procedures and security against break-ins.





# FOOD PRODUCTION

S.J. Abed specialized in Quality bulk Food production and is one of the core competences of the company which includes bulk food production and its accompanying services for various Industrial facilities, Oil and Gas Sector, catering for Top management, production bases to labor camps, and many more. S.J. Abed has vast exposure and expertise with a team of culinary experts to constantly work on developing and creating palatable, versatile, innovative menus prepared in the most hygienic and safe food handling environment.





## OUR PROJECTS



### Permanent Accommodation for Contractors at Lekhwair and Marmul / Sultanate of Oman

This prestigious contract was awarded to us on 15th July, 2008 and commissioned on 9th May, 2011. The Scope encompassed designing, building, owning & operating two separate PACs, located in the North interior area at Lekhwair and in the South interior area at Marmul. Our Lekhwair facility houses accommodation for up to 2300 people with single, double and triple bedroom configurations totaling to 905 rooms. And our Marmul facility offers accommodation for up to 2,000 guests with single, double and triple bedrooms configuration totaling to 722 rooms.

We're solely responsible for these services at the facilities:

- Facility management
- Catering, laundry, housekeeping, cleaning & janitorial
- Premises and Equipment Maintenance
- Clinic services (with ambulance, residing doctor and male nurse)
- Landscaping

Additionally, both accommodation facilities are equipped with the necessary means for leisure, prayer and other miscellaneous activities. These include a swimming pool, a gym, a tennis court, a library, café mosque among several others.



### Catering, Housekeeping, Laundry and Take Away services Shell/ Nigeria

Our contract with Shell Nigeria Exploration Productions includes our usual catering and housekeeping services along with a few unique services that the company required. Those services were midnight takeaway services that catered to staff that work during midnight shifts:

- Northbank Terminal Delta State
- Bonny Crude Loading Platform – Bonny Island
- Forcados Terminal Delta State
- Sea Eagle FPSO – 80 POB
- Bonga FPSO – 180 POB





## Catering, Housekeeping and Facility Management Chevron/ Nigeria

We currently provide catering, housekeeping and facility management services to Chevron at several locations around Nigeria. Specifically, we offer all-round catering including breakfast, lunch and dinner. Our housekeeping teams in those locations are also responsible for laundry duties, ensuring all People on Board (POB) never worry about the state of their uniforms/work clothes. Particularly, we are also responsible for all facility management duties of all these locations:

- Off-shore platforms – up to 280 POB:  
Robertkiri Oilfield - Inda Field - Idama Platform  
Funiwa Field - North Apoi - Pennington  
Middleton - Sirike I & Sirike II
- -60man Houseboat, Idama
- -100man, Houseboat, Robertkiri
- FPSO Oloibiri



## Catering, Housekeeping and Janitorial services OilServ/ Iraq

S.J Abed successfully carried out several projects in Iraq. Some of these projects were even done during times of conflict but that didn't stop us from carrying our duties. We were awarded this contract by OilServ and our duties included:

- Catering, Housekeeping & Janitorial Services for over 700 personnel
- Procurement of kitchen, laundry, cold room and chiller equipment for Rumeilah Camp
- Meal delivery services to Oilserv's rig locations; West Qurna, Burjisia, Al Zubair, North Rumeilah.
- Catering services for South Rumeilah which houses an additional 300 personnel







## Accommodation, laundry, recreational facilities and catering for Lekhwair PAC details

- Total land area 250,000 sqm.
- Total build up area about 34,700 sqm .
- Total number of rooms 905.
- Capacity up to 2,233 occupants.
- facilities include: accommodation blocks (clients & staff), dining hall, kitchen, bakery, butchery, salad prep area, dry stores, coldroom/ chiller storages, laundry, maintenance block, business centre, offices rental, recreation facilities (indoor/ outdoor), clinic & pharmacy, library, bar, Arabic lounge, swimming pool, gym, auditorium/ cinema & mosque.
- Been operational 7 years with 0 lti.
- Lekhwair PAC S.J. Abed & al Sulaimi Catering Group LLC video : [https://youtu.be/mcv\\_vie7ps4](https://youtu.be/mcv_vie7ps4)
- Lekhwair PAC S.J. Abed & al Sulaimi Catering Group LLC video : [https://youtu.be/phy8\\_3axmoy](https://youtu.be/phy8_3axmoy)



## Accommodation, laundry, recreational facilities and catering for Marmul 'A' PAC

- Total land area 160,000 sqm.
- Total build up area about 25,442 sqm.
- Total number of rooms 722.
- Capacity up to 1,769 occupants.
- Facilities include: accommodation blocks (clients & staff), dining hall, kitchen, bakery, butchery, salad prep area, dry stores, coldroom/ chiller storages, laundry, maintenance block, business centre, offices rental, recreation facilities (indoor/ outdoor), clinic & pharmacy, library, bar, Arabic lounge, swimming pool, gym, auditorium/ cinema & mosque.
- Been operational 7 years with 0 lti.
- Marmul S.J. Abed & al Sulaimi Catering Group LLC video : <https://youtu.be/H3VJY8CvyCw>



## Kauther Depletion Compression (KDC) Camp – Petrofac, Oman.

Petrofac E&C Oman Contract No. JI002-03/196- Catering, Housekeeping, Janitorial & Maintenance Services Supply, Installation & Commissioning of Kitchen & Laundry Equipment for PDO & PEC Temporary Facilities KDC Project Site .



## SJ ABED NETWORK OF PARTNERS

We owe our success not only due to our internal efforts, but it is also thanks to our network of partners throughout several key locations around the world.

In order to ensure a reliable service with proper equipment and supplies that we can get access to on-demand, we work with renowned partners who share the same vision as us.

## QUALITY ASSURANCE STATEMENT

Providing services such as catering and housekeeping are very delicate in nature. They're not the kind of services that only require simple communication. The entire process involves a large number of staff, equipment and matters of food and hygiene, making the adherence to quality all the more important. Therefore, we ensure to follow our highest quality standards via:

- Effective Training and Motivation for all involved staff
- Involvement and Contribution of all staff.
- Visible Management Commitment.
- Hygiene practices and Implementation of the best HSE procedures

## HYGIENE

Safety is a core-value at S.J. Abed and it protects the health standards of its employees, clients and customers by providing excellent hygiene standards. We follow HSE standards to comply with food hygiene codes of practice. As well as complying with the Law and legislations of the United Arab Emirates, we equally comply with hygiene rules and regulations of customers and clients.

**Our staff are all guided by principles that we follow with a content heart:**

- Food Hygiene Code of Practice in an integral part of the Company's prime business objectives
- Food poisoning and food borne illness is unacceptable and shall be prevented by taking all necessary steps to keep the work environment hygienically clean and free from bacteria
- Maintaining high standards of hygiene shall be a Line Management responsibility
- Conducting activities in a manner that is protective of the environment, particularly when involving trash disposal.



## OUR PRESTIGIOUS CLIENTS

Several high profile clients entrust us with their catering, housekeeping, management and maintenance needs, and for good reason...

We owe our success not only due to our internal efforts, but it is also thanks to our network of partners throughout several key locations around the world. In order to ensure a reliable service with proper equipment and supplies that we can get access to on-demand, we work with renowned partners who share the same vision as us.

## UAE CLIENTS

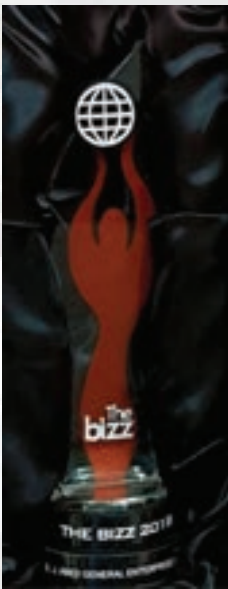


## INTERNATIONAL CLIENTS





OUR AWARDS





# HSE MILESTONE AWARDS

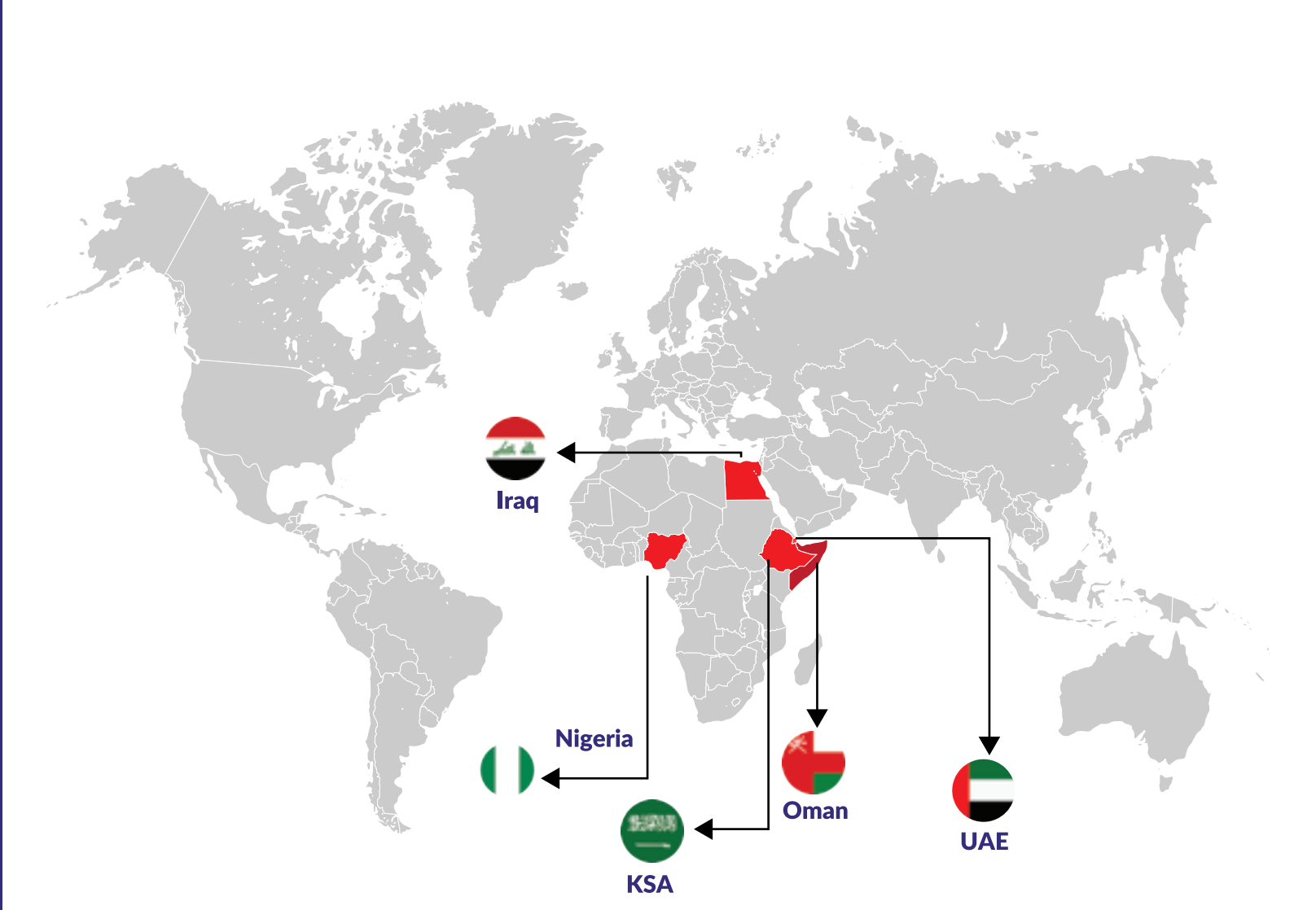
# UAE ISO CERTIFICATE





# INTERNATIONAL CERTIFICATE

# OUR INTERNATIONAL BRANCHES



AL DHAFRHA PLOT P3 SU1 WHA 16-17-18-19  
AL MARKAZ INDUSTRIAL AREA, Abu-Dhabi - UAE

**UAE**  
**NIGERIA**

310 Danjuma Drive, Trans Amadi 500101,  
Port Harcourt, Rivers, Nigeria

P.O.Box 1043, Postal Code 130 Azaiba, Sultanate  
of OmanWay No. 65, Villa No. 118, North Al-Hail,  
Al Awamer Muscat, Sultanate of Oman

**OMAN**  
**IRAQ**

Republic of Iraq, Basra province, Al-Jazair neighborhood,  
Fattuta Restaurant Street, Next to Al-Huda mosque.  
+9647830503076

Building No.85 60, Street Prince Fawaz, District Al Khubar  
Ash Shamaliyah, Dist. AL KHOBAR - KSA.

**KSA**





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